Appendix 4 Trading Standards Representation

From: Nick Semper

Sent: 29 November 2017 18:50

To: Wilson, Leah

Subject: RE: {Disarmed} RE: Licence Variation - The Lion Hotel

Hi Leah,

Sorry that I didn't reply earlier – have been delivering training all day today. Yes. If we are agreed on refresher training after 12 months, then it is all agreed.

Many thanks,

Nick S.

From: Wilson, Leah

Sent: Wednesday, November 29, 2017 11:37 AM

To: Nick Semper Cc: Licensing

Subject: RE: {Disarmed} RE: Licence Variation - The Lion Hotel

Dear Nick

Trading Standards agrees to the amendment in condition 1. Does your client agree to the proposals?

Kind regards

Leah

From: Nick Semper

Sent: 28 November 2017 10:33

To: Wilson, Leah

Subject: {Disarmed} RE: Licence Variation - The Lion Hotel

Dear Leah,

Please see our suggested amendment to Condition 1. We believe that this is more proportionate to the type of establishment, taking into account that there is no history of underage sales. Many thanks,

Nick SEMPER Semper Fidelis Consultancy

STANDARD OPERATION:

1. All staff engaged in the sale of alcohol to be trained in responsible alcohol retailing to the minimum standard of BIIAB level 1 or any equivalent training course within 1 month of commencing employment at the premises. Where there are existing staff this training shall be completed within 3 months of the date that this condition first appears on the licence. No person shall be authorised to sell or supply alcohol until this training is completed. Refresher training will be conducted every twelve months. Training records shall be kept on the premises and produced to the police or an 'authorised person' (as defined by Section 13 of the Licensing Act 2003) or an authorised Trading Standards Officer of Herefordshire Council on demand.

- 2. A written or electronic register of refusals will be kept including a description of the people who have been unable to provide required identification to prove their age. Such records shall be kept for a period of 12 months. It will be collected and reviewed on a weekly basis by the Designated Premises Supervisor and produced to the police or an 'authorised person' (as defined by Section 13 of the Licensing Act 2003) or an authorised Trading Standards Officer of Herefordshire Council on demand.
- 3. The premises shall operate a Challenge 25 Policy. Such policy shall be written down and kept at the premises. The policy shall be produced on demand of the Police or an 'authorised person' (as defined by Section 13 of the Licensing Act 2003) or an authorised Trading Standards Officer of Herefordshire Council. Prominent, clear and legible signage (in not less than 32 font bold) shall also be displayed at all entrances to the premises as well as at, at least one location behind any sale area advertising the scheme operated.
- 4. No person under the age of 18 years shall be permitted on the premises after 2100hrs unless supervised by a person over the age of 18 years.
- 5. Written authorisation from nominated personal licence holder or DPS for all sales of alcohol to be on the premises and produced on demand of the Police or an 'authorised person' (as defined by Section 13 of the Licensing Act 2003) or an authorised Trading Standards Officer of Herefordshire Council.

EVENTS OF 500 PEOPLE OR MORE:

- 2. A written or electronic register of refusals will be kept including a description of the people who have been unable to provide required identification to prove their age. Such records shall be kept for a period of 12 months. It will be collected and reviewed following the event or more frequently if necessary by the Designated Premises Supervisor and produced to the police or an 'authorised person' (as defined by Section 13 of the Licensing Act 2003) or an authorised Trading Standards Officer of Herefordshire Council on demand.
- 4. The premises shall operate a Challenge 25 Policy. Such policy shall be written down and kept at the premises. The policy shall be produced on demand of the Police or an 'authorised person' (as defined by Section 13 of the Licensing Act 2003) or an authorised Trading Standards Officer of Herefordshire Council. Prominent, clear and legible signage (in not less than 32 font bold) shall also be displayed at all entrances to the premises as well as at, at least one location behind any sale area advertising the scheme operated.

From: Wilson, Leah

Sent: 20 November 2017 11:32

To: Nick Semper Cc: Licensing

Subject: Licence Variation - The Lion Hotel

Good morning Nick

RE: Radnor Hills Mineral Water Co Ltd - Variation application

Please see Trading Standard's representation and recommendations below for The Lion Hotel, High Street, Leintwardine, Craven Arms, Herefordshire, SY70JZ.

STANDARD OPERATION:

- 1. All staff engaged in the sale of alcohol to be trained in responsible alcohol retailing to the minimum standard of BIIAB level 1 or any equivalent training course within 1 month of commencing employment at the premises. Where there are existing staff this training shall be completed within 3 months of the date that this condition first appears on the licence. No person shall be authorised to sell or supply alcohol until this training is completed. Refresher training will be conducted at 6 monthly intervals. Training records shall be kept on the premises and produced to the police or an 'authorised person' (as defined by Section 13 of the Licensing Act 2003) or an authorised Trading Standards Officer of Herefordshire Council on demand.
- 2. A written or electronic register of refusals will be kept including a description of the people who have been unable to provide required identification to prove their age. Such records shall be kept for a period of 12 months. It will be collected and reviewed on a weekly basis by the Designated Premises Supervisor and produced to the police or an 'authorised person' (as defined by Section 13 of the Licensing Act 2003) or an authorised Trading Standards Officer of Herefordshire Council on demand.
- 3. The premises shall operate a Challenge 25 Policy. Such policy shall be written down and kept at the premises. The policy shall be produced on demand of the Police or an 'authorised person' (as defined by Section 13 of the Licensing Act 2003) or an authorised Trading Standards Officer of Herefordshire Council. Prominent, clear and legible signage (in not less than 32 font bold) shall also be displayed at all entrances to the premises as well as at, at least one location behind any sale area advertising the scheme operated.
- 4. No person under the age of 18 years shall be permitted on the premises after 2100hrs unless supervised by a person over the age of 18 years.
- 5. Written authorisation from nominated personal licence holder or DPS for all sales of alcohol to be on the premises and produced on demand of the Police or an 'authorised person' (as defined by Section 13 of the Licensing Act 2003) or an authorised Trading Standards Officer of Herefordshire Council.

EVENTS OF 500 PEOPLE OR MORE:

2. A written or electronic register of refusals will be kept including a description of the people who have been unable to provide required identification to prove their age. Such records shall be kept for a period of 12 months. It will be collected and reviewed following the event or more frequently if necessary by the Designated Premises Supervisor and produced to the police or an 'authorised person' (as defined by Section 13 of the Licensing Act 2003) or an authorised Trading Standards Officer of Herefordshire Council on demand. 4. The premises shall operate a Challenge 25 Policy. Such policy shall be written down and kept at the premises. The policy shall be produced on demand of the Police or an 'authorised person' (as defined by Section 13 of the Licensing Act 2003) or an authorised Trading Standards Officer of Herefordshire Council. Prominent, clear and legible signage (in not less than 32 font bold) shall also be displayed at all entrances to the premises as well as at, at least one location behind any sale area advertising the scheme operated.

These shall be in conjunction to those proposed on the application, with the slight amendment of the training condition and keeping the challenge 25 policy for the events also. If your client has any queries please do reply email, we would be happy to discuss them. If your client agrees please could you reply email and cc licensing also.

Kind regards

Leah Wilson
Trading Standards Officer
Environmental Health and Trading Standards
Economy, Communities and Corporate
Directorate
Hereford Council
01432 260163
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